



*making an insurance claim?*

**MORGAN CLARK**

confidence in a crisis





# Relax.

*your problems are our priority*

Our team of expert loss assessors, surveyors and project managers have a dynamic and aggressive approach. This means we get to work immediately for you, utilising our network of specialist resources to ensure there are no delays in securing the maximum possible settlement. Our track record of achieving results is strong and covers a wide range of claims including fire, flood, subsidence, burglary and claims against negligent third-parties.

When you're faced with a crisis situation, you need fast, expert advice. What you say or do in the early stages of a claim can often prejudice the outcome.

When under pressure to get things sorted out, people often believe that their insurance company's loss adjuster is a helpful ally and the key to ensuring the best possible claim settlement. This is far from the case. There is a clear advantage therefore in having a professional claims consultant working exclusively for you to ensure you receive your full entitlement.

At Morgan Clark we provide the strength, support and expertise you need and take responsibility for the complete management of your claim, relieving you of all the hassle and stress.

We handle all negotiations with the insurance company and their loss adjusters. We organise and co-ordinate any repairs, restoration and building work to make sure your life returns to normal as quickly as possible.

- Total claim management – we handle all aspects of the claim on your behalf.
- Dealing with problems, such as under insurance, breach of warranty, and policy endorsements.
- Continuity and single point of contact – one manager assigned to your case, keeping you fully informed.
- Efficient and effective – we protect you from the stress and heartache, saving you time and hassle.
- Cost effective – as claims specialists we achieve a much higher settlement than you can expect to achieve yourself.
- The difference we will make will normally be much greater than the fee we charge.

Of course, it's your choice on how best to proceed.

If you feel you don't need any help then you can always try it alone. But you will be faced with an enormous amount of time-consuming work and have to deal with a wide range of organisations - all with different priorities and objectives.

With any major claim you'll have to talk to your insurance company, their loss adjusters, surveyors and contractors – the list can seem endless.

You can, and probably will, waste a lot of time trying to obtain information and waiting for people to call you back. Remember, they are dealing with hundreds of other claims. We however, are skilled at getting things done and know how to get your claim the priority it deserves.

**When you appoint Morgan Clark, you need only talk to one person. As well as providing sympathetic support, we provide expert advice and implement an action plan designed to utilise the full extent of the cover available and maximise your claim.**


*supporting you all the way*

One of our project managers will become your single point of contact, sorting out all the details, leaving you to get on with your life. You can trust us to deal with your insurers on your behalf, saving you time, energy and a great deal of stress.

- Pro-active crisis management with a dedicated Morgan Clark project manager.
- Dealing with all the professionals on your behalf.
- Organising specialist fire and flood restoration.
- Assisting with temporary accommodation and arranging emergency funds.
- Ensuring that all necessary building work is included and is carried out to the highest standard.
- Full assessment of your contents claim and expert post-loss valuations.
- Negotiating the type of settlement you want whether it be reinstatement, cash or diminution.

We reduce the hassle and heartache of dealing with your claim, allowing you to get your home and life back to normal as quickly as possible. Remember, we are on your side.





It makes good financial sense to turn to Morgan Clark for help.

- We provide the contact and continuity you need.
- We offer constructive advice and support whilst providing practical help that gets things done quickly and efficiently.
- We deal directly with your insurers for you and immediately put a disaster recovery plan into action.
- We have the resources to organise and co-ordinate all the specialist services you might need to restore your home to normal including restoration work after a fire or flood.
- We can help arrange temporary accommodation for you and your family and interim funds to meet your immediate needs.

While our project manager deals with all the practical details, our skilled negotiating team will be focusing on your policy to ensure that you receive your full entitlement.

*working harder for you*

Unlike other professionals who charge on a time basis, our fees are directly related to performance. There are no up-front fees. We fund our own time which means that we have a strong incentive to work harder on your behalf.

- No upfront payments.
- Fees charged as a small percentage of the claim value.
- Cost effective – increased value of settlement more than offsets our fee.\*
- Saving you valuable time and the cost of missing work.

What to do next if you need to make a claim:

- 1 Don't talk to anyone before you talk to Morgan Clark. Remember that at the early stage of your claim, what you say or do could prejudice the outcome.**
- 2 Once we have assessed the scale of your problem, we will seek your authorisation to act on your behalf.**
- 3 Now you can get on with your life and business, safe in the knowledge that someone is looking after your interests.**

\*(based on a report published by the Financial Mail p.2)



Founder member of the  
Claims Standard Association

Members of the Institute of Public Loss Assessors

**MORGAN CLARK**

*So don't leave your claim to chance, contact Morgan Clark*

**08000 975156**

**MORGAN CLARK**

confidence in a crisis

Offices throughout the UK

Telephone **08000 975156** for details of your local office

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